



“TERMS AND CONDITIONS FORM”

**IMPORTANT: READ ALL THE FOLLOWING TERMS AND CONDITIONS AND
SIGN THE ACCEPTANCE CLAUSE FOLLOWING IT**

1. The offers through post or hand delivery should be addressed to **“The Head, Computer Support Group, National Institute of Technology, Tiruchirappalli 620015, Tamil Nadu, India”** and should be sent in a sealed envelope superscribed **“QUOTE AGAINST TENDER NOTIFICATION No.: NITT/CSG/OCT/2016 Item No. CSG03: Laptops and Tablets”** so as to reach us **on or before 2.30 p.m. on November 23, 2016. Tenders / bids received after deadline will be rejected summarily.**
2. The quote should also accompany along with a covering letter in your company letterhead with contact information such as contact person name, postal address, email id, mobile number, and signature, along with a Softcopy of the Technical Compliance & Quotation Forms in MS-Word format in a CD/DVD media or USB drive. However, if there is any dispute between Hard copy and Soft copy, Hard copy will be taken.
3. Each offer should be sent in a sealed cover with the tender documents. Tenders received through email or FAX will not be normally considered.
4. The tenders will be opened on **November 23, 2016 at 3:00 p.m.** in the presence of the bidders present with authorization letter from the respective companies / firms. Bidders (vendors participating in the tender) intending to attend the tender opening should intimate us in advance.
5. If in any case, unscheduled holiday occurs on prescribed closing / opening date, the next working day shall be the prescribed date of closing / opening.
6. Full technical specifications such as make, model number, warranty should be specified and sent along with the tenders. Offers without these details will be rejected.
7. All offers should indicate the NET price (including taxes) or if required taxes and duties separately, if any. Additional charges for packing, forwarding, freight, insurance etc., if any, should be clearly mentioned.
8. NIT-T is paying concessional Customs & Excise duty under Government of India Notification No.51/96 for Central Customs and 10/97 for Central Excise Duty vide Certificate No.TU/V/RG-CDE(183)/2011 dt.10.10.11. Currently the purchaser is paying 5% Basic Customs Duty, 2% Educational Cess on Basic Customs Duty, 1% Higher Education Cess on Educational Cess, and 4% Import Additional Duty.

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9. Our institute has Department of Scientific & Industrial Research (DSIR) certificate valid till 31-08-2021 for claiming Central Customs Duty and Central Excise Duty Exemption.
10. The Institute is not authorized to issue C and D forms of Sales tax.
11. The **price** should be quoted is in **Indian Rupees**, then 100% payment will be made only after delivery at NIT-T.
12. No advance payment will be made. The payment will be normally made by the concern faculty (for PDA purchase) or by the institute (for plan or project purchase) within 30 days of the receipt of the invoice / bill.
13. No revision of the price bid will be allowed once the price bids are opened.
14. No increase in price will be allowed once the NIT-T rate contract is arrived at.
15. Price protection: At any later date during the 1-year rate contract period if the market price is lower than the approved price, the market price will be applicable. If there is any hike in market price, the quoted price should be applicable.
16. Quote should come from **authorized dealer or distributor or reseller** for each of the product quoted. An authorization letter from OEM should accompany your quote, otherwise it may lead to rejection.
17. The delivery period and other terms should be clearly mentioned.
18. The vendors are informed that they should not call us over phone or contact us in person. All clarifications can be obtained through E-Mail/FAX/Post. Vendors shall not make attempts to establish unsolicited and un-authorized contact with us after the opening of the offers and prior to the notification of the award. Any attempt by any vendor to bring extraneous pressures on us shall be sufficient reason to disqualify the vendor.
19. Delay / loss in postal transit or due to other reasons will not be NIT-T's responsibility.
20. Authorized signatory should sign on all the pages. Bids without authorized signatures will be rejected.
21. We are not responsible for accidental opening of the covers that are not properly superscribed and sealed before the time scheduled for opening.
22. The tender should be made only on the "Technical compliance form" & "Quotation form" which is available in our website, otherwise it shall lead to rejection. The technical compliance form & Quotation form should be duly filled up (preferably **TYPE WRITTEN IN CAPITAL LETTERS**) and should clearly mention the make, model number & warranty, etc. by the bidder against each specification.



23. The bidders are not allowed to make addition or alteration in the tender document.
24. If no warranty period is specified, then the default **warranty** will be assumed as **five years**.
25. The manufacturers of the quoted make of the product must be of national / international repute and having ISO / BIS certificate.
26. Liquidated damages: If the bidder/supplier, after accepting the Purchase Order, fails to deliver any or all of the Goods within the period specified in the Order, NIT-T shall, without prejudice to other remedies under the Rules of Purchase, proceed to cancel the order or agree to accept a delayed delivery on the condition of payment of liquidated damages by the bidder / supplier a sum equivalent to 0.50% of the total cost as indicated in the Purchase Order (which will be deemed as agreed price) for each week or part thereof of delay until actual delivery or performance is completed and such penal charges shall be limited to a maximum of 5% of the total cost. Once the maximum is reached NIT-T may proceed on its own to consider the termination / cancellation of the order.
27. No Earnest Money Deposit (EMD) or processing fee is required for submitting this NIT-T rate contract tender
28. Failure to comply with all the terms and conditions mentioned herein would result in the tender being summarily rejected.
29. This is a **single bid system**. Both the technical specification and price bids would be opened at the same time. Vendors are informed that once the bidders are shortlisted based on the technical specification, only then the price bids of the firms that meet NIT-T's Technical specification / requirements would be compared.
30. Vendors are informed that once the bidders are shortlisted based on the technical specification, only then the price bids of the firms that meet NIT-T's Technical specification / requirements would be compared.
31. The bidders are expected to renew their offers whenever requested. The quoted prices should be valid for the entire one-year NIT-T rate contract period with a validity till November 31, 2017. Orders will be placed as and when required during this period.



32. In case the quoted model is declared end-of-life (EOL), or if the OEM stops the production, or if the specification changes during the NIT-T rate contract period, then in that case the next equivalent replacement model should be supplied subject to condition that the purchase committee of NIT-T accepts to this. The replacement model should have the same specification or higher specification, and should be in no way inferior. The same should be notified in writing to NIT-T as and when the model or specification changes. The decision of the committee is final.
33. The order will be based on the actual requirement at the time of ordering and it may be 1 number or in lots, optional items may also be ordered based on the actual requirements. Not quoting for some of the optional items may result in disqualification for that category of items ordered.
34. Sample Laptop and Tablet with the same specifications as quoted should be supplied for testing and benchmarking for one month, if requested at your cost.
35. One on-site service engineer should be provided by the bidder/company, if 100 Laptops and Tablets are ordered within a year using this NIT-T rate contract period (all configurations put together). This on-site service engineer should be available Monday to Saturday on all working days, from 9:00 am to 5:30 pm and should sign the attendance register at CSG.
36. Order quantity would be around 100+ numbers during the 1-year rate contract period. If the order quantity crosses 100 numbers within the NIT-T rate contract period of one year, then there should be minimum 1% local stocking of all the Laptop and Tablet spares at NIT-T during the five-year warranty period. The spares should include Keyboard, Mouse, Monitor, Hard disk, RAM, SMPS, Processor, motherboard, etc.
37. The warranty start and end date will be counted from the date of installation and not from the date of shipment / billing.
38. The supply should be in original OEM's packing. The packing should not be tampered. If tampered or if found duplicate, action will be taken against your firm and your firm's name will be deleted from our suppliers list.
39. The invoice / bill should have all the required details like Make, Model, Configuration, Price, Serial number, and Warranty.
40. All HODs / departments / NIT-T faculty members are empowered to raise the purchase order with your firm and you are requested to supply the same as per this NIT-T rate contract and purchase order.

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41. "Comprehensive on-site warranty with on-site support and service for both Parts and Labour" means that your engineer should visit the site / location where the problem is reported, then troubleshoot & identify the problem and replace the faulty part. NIT-T will not provide or do any troubleshooting at our end.
42. Enclose the Distributor / Reseller / Retailer certificate with the validity date. The offer should be authorised by the Manufacturer. The offers received without the certificate and authorization will be rejected.
43. NIT-T reserves the right to modify or alter the specifications after short listing of tenderers.
44. NIT-T reserves the right to split the orders among multiple vendors if the prices are same.
45. NIT-T reserves the right to reject any or all the tenders without assigning any reasons whatsoever.
46. In case of dispute, the matter will be subject to Tiruchirappalli, Tamil Nadu Jurisdiction only.
47. **Eligibility:** Quotation from firms / company's / manufacturer registered under TNVAT/CST/sales tax laws of other states alone be considered. Any Manufacturer / Supplier / Dealer who has been declared ineligible by World Bank / Government of India shall not be eligible to participate in this bid. Any fraudulent practices including concealing of facts at the time of submission of bid and there after shall lead to disqualification.
48. **Eligibility Criteria:** The bidder should have supplied at least numbers of Laptop-25, Tablet-25 in Purchase Order to any of the reputed institutions or government organizations in India in the last 3 years. Please fill in the firms details in the last page.

ACCEPTANCE

We accept the above terms and conditions and shall comply with them strictly.

NAME OF THE BIDDER:

POSTAL ADDRESS:

MOBILE:

EMAIL ID:

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“TECHNICAL COMPLIANCE FORM”

Configuration: 1 – Intel Core i5 Processor Laptop

FIRM'S NAME & ADDRESS:

FIRM'S REF:

S. No	Description	NIT-T's Specifications	Firm's matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	15 inch or above	
3.	PROCESSOR	Intel Core i5-6260U Processor (4M Cache) or higher	
4.	RAM	8GB DDR4 2133MHZ or Above	
5.	STORAGE	500GB HDD or above	
6.	OS	Windows 10 or Ubuntu	
7.	GRAPHICS	Intel HD Graphics 540 or Above	
8.	PORTS	USB 2.0/3.0, HDMI VGA Network Connector	
9.	BATTERY	6-cell (65 Wh) / 9-cell (97Wh) Lithium Ion battery Preferred 7200 mAh	
10.	WEIGHT	Weight should be less than 2.3 kg with battery	
11.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 2 – Intel Core i7 Processor Laptop

FIRM'S NAME & ADDRESS:

FIRM'S REF:

S. No	Description	NIT-T's Specifications	Firm's matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	14 inch or above	
3.	PROCESSOR	Intel Core i7-6700HQ Processor (6M Cache) or higher	
4.	RAM	8 GB DDR4 2133MHz or Above	
5.	STORAGE	500GB HDD or above	
6.	OS	Windows 10 or Ubuntu	
7.	GRAPHICS	nVidia GTX 950 4GB or Above	
8.	PORTS	USB 2.0/3.0 HDMI VGA Network Connector	
9.	BATTERY	3-Cell / 6-cell (65 Wh) Lithium Ion battery Preferred 7200 mAh	
10.	WEIGHT	Weight should be less than 2.5 Kg with battery	
11.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 3 – Macbook Laptop

FIRM’S NAME & ADDRESS:

FIRM’S REF:

S. No	Description	NIT-T’s Specifications	Firm’s matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	11 inch or above	
3.	PROCESSOR	1.1GHz dual-core Intel Core m3 processor (Turbo Boost up to 2.2GHz) 4 MB L3 Cache or Higher	
4.	RAM	8GB or above	
5.	STORAGE	256GB flash storage or above	
6.	OS	Mac iOS Sierra	
7.	GRAPHICS	Intel® HD Graphics 515 or Above	
8.	PORTS	USB 2.0/3.0	
9.	BATTERY	Built-in 41.4-watt-hour lithium-polymer battery or Above	
10.	WEIGHT	Weight should be less than 1.75 Kg with battery	
11.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 4 – Tablets

FIRM’S NAME & ADDRESS:

FIRM’S REF:

S. No	Description	NIT-T’s Specifications	Firm’s matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	10.1 inch or above	
3.	PROCESSOR	Android: Snapdragon processors Windows: Intel Core M (Dual core)	
4.	RAM	3 GB or above	
5.	STORAGE	32 GB SSD or above	
6.	OS	Windows or Android OS	
7.	GRAPHICS	Intel® Graphics Media Accelerator (533MHz)	
8.	CAMERA	Rear Camera: 5 MP or Above Front Camera: 5 MP or Above	
9.	PORTS	USB 2.0 / 3.0, SD memory card reader,	
10.	BATTERY	2-cell or 4-cell (66Whr) Lithium Ion battery Preferred 5200 mAh	
11.	WEIGHT	Weight should be less than 800 grams with battery	
12.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 5 – iPads

FIRM’S NAME & ADDRESS:

FIRM’S REF:

S. No	Description	NIT-T’s Specifications	Firm’s matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	9.7 inch or above	
3.	PROCESSOR	Apple: A9 processors or above	
4.	RAM	2GB DDR2 SDRAM (800MHz) on board memory or above	
5.	STORAGE	32 GB flash storage or above	
6.	OS	iOS 10	
7.	GRAPHICS	Intel® Graphics Media Accelerator (533MHz)	
8.	CAMERA	Rear Camera: 5 MP or Above Front Camera: 5 MP or Above	
9.	PORTS	USB 2.0 / 3.0, SD memory card reader,	
10.	BATTERY	Built-in 27.5-watt-hour rechargeable lithium-polymer battery or above	
11.	WEIGHT	Weight should be less than 750 grams with battery	
12.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 6 – 2 in 1 Laptops

FIRM'S NAME & ADDRESS:

FIRM'S REF:

S. No	Description	NIT-T's Specifications	Firm's matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	12 inch or above	
3.	PROCESSOR	Intel Core i5 with 4MB Cache or Higher	
4.	RAM	8 GB or Above	
5.	STORAGE	256GB Solid State Drive or above	
6.	OS	Windows 10	
7.	GRAPHICS	Intel Iris Graphics 540 or Higher	
8.	PORTS	USB 3.0 HDMI VGA Network Connector	
9.	BATTERY	3-Cell 56 WHr Lithium Ion Battery or Higher	
10.	WEIGHT	Weight should be less than 1.5 Kg with battery	
11.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 7 – Chrome Book

FIRM'S NAME & ADDRESS:

FIRM'S REF:

S. No	Description	NIT-T's Specifications	Firm's matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	10.1 inch or above	
3.	PROCESSOR	Quad-core Processor or Equivalent or Higher	
4.	RAM	2 GB or 4 GB DDR3L - SDRAM	
5.	STORAGE	16 GB or 32 GB	
6.	OS	Google Chrome OS	
7.	GRAPHICS	Nvidia or Equivalent	
8.	PORTS	USB 2.0/3.0 , SD memory card reader,	
9.	BATTERY	2-cell or higher Lithium Ion battery preferred 3220 mAh	
10.	WEIGHT	Weight should be less than 1.5 Kg with battery	
11.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

Configuration: 8 – Microsoft Surface Pro

FIRM’S NAME & ADDRESS:

FIRM’S REF:

S. No	Description	NIT-T’s Specifications	Firm’s matching Specification
1.	BRAND	Make and Model	
2.	DISPLAY	12 inch or above	
3.	PROCESSOR	6th Gen Intel Core m3, i5, or i7	
4.	RAM	4 GB or above	
5.	STORAGE	128 GB SSD or above	
6.	OS	Windows 10	
7.	GRAPHICS	Intel HD graphics 515 or above	
8.	CAMERA	Rear Camera: 8 MP or Above Front Camera: 5 MP or Above	
9.	PORTS	Full-size USB 3.0 microSD card reader Headset jack Mini DisplayPort Cover port Surface Connect	
10.	BATTERY	Up to 9 hours of video playback	
11.	WEIGHT	Weight should be less than 800 grams with battery	
12.	WARRANTY	5 years (60 months) comprehensive On-site warranty with On-Site Service & Support for both Parts and Labour.	

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“TECHNICAL COMPLIANCE FORM”

All configurations (1 to 8) the following features/parameters should have/support in the Quoted Model and INR Price (inclusive of these features):

- | | |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Pointer device | - Multi-touch Touchpad or better |
| Mouse (Optional) | - OEM USB Optical Travel Mouse |
| Web Cam | - Built-In HD Webcam with Built-In Microphone - in laptops |
| Audio | - Built-In 2 Speakers and Microphone |
| Networking | - Integrated 802.11ac WLAN and Bluetooth |
| Power adapter | - OEM AC Adapter suitable for 230V supply |
| Carry case | - OEM carry case |
| Certification | - OS Certification from Microsoft, For OEM : ISO 9001 (Latest version), ERTL / FCC - EMC class B, Latest version of IEC-60950-1 / IS 13252 / UL-60950 , RoHS compliant, ACPI Compliant, Energy Star 6.0 compliant or higher |
| Security | - TPM 2.0 Security |

Any other details/requirement: Any other accessories apart from the mandatory accessories and systems mentioned above may be quoted separately.



“QUOTATION FORM (Price Bid)

Configuration: 1 - Intel Core i5 Processor Laptop

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	Intel Core i5 6th Gen 6260U Processor / 16GB DDR4 / 1 TB HDD / Dvd Rw / 15.6" FHD (1920 x 1080) LED Back-Lit Display / Intel HD 540 Graphics/Windows 10		
02	Intel Core i5 6th Gen 6260U Processor / 8GB DDR4 / 500GB HDD / Dvd Rw / 15.6" FHD (1920 x 1080) LED Back-Lit Display / Intel HD 540 Graphics/ Windows 10		

“QUOTATION FORM (Price Bid)

Configuration: 2 - Intel Core i7 Processor Laptop

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	Intel Core i7 6th Gen 6700 HQ Processor / 16GB DDR4 /2 TB HDD / Dvd Rw / 15.6" ULTRA HD 4K (3840X2160) TOUCH LED Back-Lit Display / Graphics NV GTX 950 4GB/ Windows 10		
02	Intel Core i7 6th Gen 6700 HQ Processor / 16GB DDR4 / 1 TB HDD / Dvd Rw / 15.6" FHD (1920 x 1080) LED Back-Lit Display / Graphics NV GTX 950 4GB/ Windows 10		
03	Intel Core i7 6th Gen 6700 HQ Processor / 8GB DDR4 / 500GB HDD / Dvd Rw / 14.1" FHD (1920 x 1080) LED Back-Lit Display /Graphics NV GTX 950 4GB/ Windows 10		

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SEAL OF THE FIRM



“QUOTATION FORM (Price Bid)

Configuration: 3 – Macbook Laptop

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	MacBook 12-inch/1.1GHz dual-core Intel Core m3 or 1.2GHz dual-core Intel Core m5 processor Turbo Boost up to 2.7GHz /8GB memory/ 256GB flash storage/Intel HD Graphics 515/ Mac iOS Sierra		
02	MacBook Air 13-inch/ 1.6GHz dual-core Intel Core i5 processor Turbo Boost up to 2.7GHz/ 8 GB memory/ 256 flash storage/ Intel HD Graphics 6000 MRP/ Mac iOS Sierra		
03	MacBook Pro 13.3-inch/ 2.7 or 2.9 GHz dual-core Intel Core i5 processor Turbo Boost up to 2.7GHz/ 8 GB memory/ 512 flash storage/ Intel HD Graphics 6100 MRP/ Mac iOS Sierra		

“QUOTATION FORM (Price Bid)

Configuration: 4 – Tablets

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	2 GHz Qualcomm Snapdragon 810, 64-bit Octa Core/ 10.1" Inch/ 3GB RAM/ 32 GB flash memory/ 8.1-megapixel camera/ Google Android 6.0 (Marshmallow)		
02	Intel Core M (Dual core 2.2GHz) / 12 inch Full HD/ 4GB RAM/128 GB SSD/ Windows 10		

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“QUOTATION FORM (Price Bid)

Configuration: 5 – iPads

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	12.9-inch LED-backlit with Multi-Touch/ A9X third-generation chip with 64-bit/ 128 GB/ iOS 10		
02	9.7-inch LED-backlit with Multi-Touch/ A9X third-generation chip with 64-bit/ 32 GB/ iOS 10		

“QUOTATION FORM (Price Bid)

Configuration: 6 – 2 in 1 Laptops

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	6 th Gen Intel Core i5-6260U Processor(4 MB Cache 1.8 Ghz) / 13.3 QHD+/ 8 GB RAM/ 256 GB SSD/ Intel Iris Graphics 540/ Windows 10		
02	6 th Gen Intel Core i7-6560U Processor (4 MB Cache 1.8 Ghz)/ 13.3 QHD/ 16 GB RAM/ 512 GB flash SSD/ Intel Iris Graphics 540/ Windows 10		

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“QUOTATION FORM (Price Bid)

Configuration: 7 – Chrome book

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	Chrome OS NVIDIA Tegra K1 CD570M-A1 processor Quad-core 2.10 GHz/ 13.3" Full HD (1920 x 1080) 16:9/ Nvidia Shared Memory 4 GB, DDR3L SDRAM/ 32 GB		
02	Rockchip Quad-Core RK3288C Processor/ 2 GB RAM/ 10.1 inch/ Integrated Rockchip Mali T764/ 16 GB eMMC		

“QUOTATION FORM (Price Bid)

Configuration: 8 – Microsoft Surface Pro

S. No	NIT-T's Specifications	Specify the Make and Model	Unit Price (inclusive of all taxes /all charges)
01	6th Gen Intel Core i5, 128GB SSD, 4GB RAM, 12.3-inch, Surface Pen, Windows 10		
02	6th Gen Intel Core i5, 256GB SSD, 8GB RAM, 12.3-inch, Surface Pen, Windows 10		
03	6th Gen Intel Core i7, 256GB SSD, 8GB RAM, 12.3-inch, Surface Pen, Windows 10		
04	6th Gen Intel Core i7, 256GB SSD, 16GB RAM, 12.3-inch, Surface Pen, Windows 10		

	Additional Information if any (enclose separate sheet)	
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“DETAILS OF THE FIRM OFFERING THIS QUOTE”

(Write or print or type in block letters and please answer all the questions)

1. Name of the firm? 2. Date of incorporation?
2. Nature of the company - Government / Public / Private Company / Partnership / Proprietorship:
3. Specify the number of years in this line of activity by the Company :

4. Quantity of sales in the last three years for the “ Laptops and Tablets” (same model that you have quoted)?

2013-2014	2014-2015	2015-2016
<input type="text"/>	<input type="text"/>	<input type="text"/>

5. Turnover in the last three years (Figures should be in Indian Rupees in Lakhs):

2013-2014	2014-2015	2015-2016
<input type="text"/>	<input type="text"/>	<input type="text"/>

6. Provide the postal address, telephone & fax numbers, and email address of the nearest service center.

7. A) Number of service engineers in the above location trained on the product quoted along with their educational qualification, certification and designation and B) Assured response time for service calls in hours:

A) <input type="text"/>	B) <input type="text"/>
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8. What would be the delivery period in days from the date we place an official purchase order.

9. Enclose the list of customers to whom you have supplied “ Laptops and Tablets” during the last 3 years ending 31/03/2016 with full postal address and name of the contact person with phone, FAX numbers, and E-Mail id. Certificate regarding satisfactory performance of the “ Laptops and Tablets” from the minimum three end users should be furnished.

10. Are you the authorized dealer or distributor or reseller for the products quoted:

11. Have you supplied “**Laptops and Tablets**” to National Institute of Technology, Tiruchirappalli in the last 5 years? If yes, specify the quantity supplied in the last 5 years and last PO reference

12. Was there any elapse or delay in supplying the goods ordered or any service related issue during the warranty period for the products ordered by NIT-T with your firm? If yes, provide details.

13. On Manufacturer’s Side to whom NITT have to contact in case of delayed supply and other issues committed by the authorized dealer / distributor / reseller:

Contact Person Name :	
Address :	
E-mail ID :	Telephone / Cell Phone :